

GREEN HUMAN RESOURCE MANAGEMENT AND SUSTAINABLE PERFORMANCE IN BUMDES: MEDIATING EFFECTS OF GREEN INNOVATION AND RISK MANAGEMENT

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Abstract

Rapid economic development and environmental degradation have become major challenges for community-based organizations, including Village-Owned Enterprises (BUMDes) operating in the tourism sector. Tourism-based BUMDes in Banten Province not only function as drivers of local economic development but also carry responsibilities for maintaining environmental and social sustainability. Therefore, the implementation of Green Human Resource Management (GHRM) practices has become a crucial strategic approach for enhancing the sustainable performance of tourism-based BUMDes. Existing literature indicates that GHRM practices integrated with green innovation can foster environmentally responsible work behavior and generate sustainable value. However, risk management in the development of village-based tourism remains relatively limited and has not been optimally integrated with GHRM practices and green innovation initiatives. Based on this gap, the present study aims to analyze the influence of GHRM practices on the sustainable performance of tourism-sector BUMDes in Banten Province through the mediating role of green innovation. Additionally, this study examines the moderating role of risk management in the relationship between GHRM practices and sustainable performance. This study adopts a quantitative research approach. Data were collected from managers and employees of tourism-sector BUMDes in Banten Province. The data were analyzed using Partial Least Squares Structural Equation Modeling (PLS-SEM) to examine the structural relationships among the variables. The results reveal that GHRM practices positively influence sustainable performance through green innovation. Furthermore, risk management significantly moderates the relationship between GHRM practices and green innovation in enhancing sustainable performance. These findings provide important implications for BUMDes managers, local governments, and policymakers in designing sustainable, competitive, and environmentally responsible strategies for village tourism development.

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Hal. 31 - 44



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INTRODUCTION

The tourism sector plays a strategic role in society as it contributes significantly to economic prosperity, improves quality of life, and supports the preservation of local culture and environmental resources (Farrukh et al., 2023). However, tourism activities are also associated with substantial environmental impacts, including high energy consumption, increasing waste generation, and greenhouse gas emissions resulting from transportation and tourism operations (Sun et al., 2023). In recent years, growing awareness has emerged regarding the necessity for tourism organizations to adopt sustainable practices in order to mitigate environmental impacts, reduce operational costs, and ensure the long-term sustainability of tourism destinations.

In response to these challenges, Green Human Resource Management (GHRM) has emerged as a crucial strategic approach for tourism organizations seeking to enhance sustainable performance (Chowdhury et al., 2023). Community well-being, tourism industry development, and long-term sustainability largely depend on how environmental management is implemented responsibly. In practice, sustainability has become a critical element in the tourism sector for achieving competitive advantage while responding to evolving workplace dynamics and changing tourist preferences (Kanan et al., 2023).

Environmental degradation often occurs as a consequence of excessive human exploitation of natural resources, frequently preceding the realization of sustainable economic growth (Shahzad et al., 2023). In this context, environmental conservation and the protection of natural resources for future generations have become universal imperatives, including in tourism development (Rizvi & Garg, 2022).

Top management and decision-makers in tourism-related businesses increasingly prioritize effective resource management strategies to achieve sustainable performance, particularly in preserving and protecting the ecosystems of tourism destinations. Many tourism organizations, including community-based tourism enterprises,

are actively exploring innovative approaches, experimenting with alternative strategies, and developing creative techniques to improve operational processes and leverage technological advancements to foster organizational innovation aimed at achieving sustainable performance (Martins et al., 2021). These efforts are also supported by the rapid advancement of digital technologies and information systems within the tourism industry.

Within this context, human resource managers increasingly view Green Human Resource Management practices as a strategic mechanism for formulating and implementing policies and procedures that encourage environmentally responsible employee behavior and ultimately enhance the sustainable performance of tourism organizations.

Amid growing environmental degradation concerns and the rapid rise of green consumption trends within the tourism industry, there is an urgent need to transform existing economic development models and tourism management practices (Sun et al., 2020). Consequently, green technologies have become a fundamental component of environmental preservation efforts while simultaneously supporting sustainable tourism growth (Zhang et al., 2020). Sustainable performance in tourism organizations can therefore be achieved through the effective implementation of green innovation processes designed to address environmental challenges and promote long-term destination sustainability.

Furthermore, in the context of risk management, green innovation plays an essential role in simultaneously enhancing environmental, socio-cultural, and economic performance within tourism organizations (Burlea-Schiopoiu et al., 2022). Previous studies also indicate that green innovation significantly contributes to sustainable development outcomes in service industries, including tourism (Asadi et al., 2020).

Prior research has examined the relationship between Green Human Resource Management practices and sustainable performance in industrial sectors (Mousa & Othman, 2020). However,

existing studies remain limited, particularly regarding how green innovation—often characterized by high levels of uncertainty—may influence the sustainable performance of organizations and strategic decision-making processes (Bi, 2022). As a result, more comprehensive research is required to better understand these relationships.

Therefore, this study investigates how GHRM practices can engage BUMDes managers, village governments, and frontline tourism operators in fostering environmentally responsible workplaces and sustainable tourism activities. In addition, within the context of risk mitigation and management, green innovation is expected to predict and enhance the sustainable performance of tourism-sector BUMDes while simultaneously contributing to environmental protection, strengthening socio-cultural values, and promoting local economic development.

The Ability–Motivation–Opportunity (AMO) theory explains that employees' abilities, motivation, and opportunities play a crucial role in fostering pro-environmental behavior within organizations. Organizations are increasingly adopting environmentally oriented practices—such as green recruitment and relevant training programs—to develop employees' environmental knowledge and skills (Gardas et al., 2019). These competencies can subsequently be utilized in innovative and creative ways to stimulate green innovation and achieve sustainable performance.

Previous studies indicate that employees who possess high levels of motivation and adequate skills tend to demonstrate more optimal performance in supporting the achievement of organizational sustainability goals (Yong et al., 2020). Moreover, competent employees are capable of generating creative ideas to manage risks associated with green innovation processes, thereby mitigating environmental impacts and strengthening organizational sustainability.

Furthermore, employee training and development have been shown to enhance motivation and empower employees to initiate various green innovation initiatives, which ultimately help reduce risks and generate sustainable benefits for organizations (Anuradha & Srivastava, 2019). Therefore, within the AMO theoretical framework, Green Human Resource Management (GHRM) practices play a significant role in strengthening employees' contributions to green innovation and sustainable organizational performance.

Another theoretical perspective relevant to this study is Resource Dependence Theory (RDT), which is widely used in organizational and management studies to analyze the relationship between organizations and their external environments. RDT suggests that organizations depend on various resources originating from their external environment. In the context of green innovation and sustainability, organizations may depend on resources such as green technologies and public perception (Saeed & Jun, 2018). These resources are often scarce and subject to fluctuations, making organizations vulnerable to uncertainties in resource availability.

To address such conditions, organizations typically attempt to control or influence the resources on which they depend. Green innovation can be achieved through investments in research and development aimed at creating environmentally friendly products and processes (Mardani et al., 2020). Meanwhile, risk management can be implemented by developing contingency plans to mitigate risks associated with resource scarcity or environmental regulations. RDT can therefore be applied to analyze how organizations manage risks arising from their dependence on external resources.

Organizations may diversify their sources of green technologies or invest in developing internal capabilities to reduce dependence on external suppliers for critical green resources. Accordingly,

RDT provides a useful framework for analyzing the complex relationships between organizations, their external environments, and their green innovation and risk management efforts in achieving sustainable performance (Attah-Boakye et al., 2020). Through understanding these dynamics, organizations can make more informed decisions and formulate strategies that support long-term sustainability objectives.

This study seeks to contribute to the limited literature by examining green innovation as a mediating variable and risk management as a moderating variable in the relationship between Green Human Resource Management (GHRM) practices and sustainable performance, grounded in the theoretical perspectives of AMO and RDT.

RESEARCH METHODS

A cross-sectional study was conducted to examine the sustainable performance of Village-Owned Enterprises (BUMDes) employees through the role of green innovation while accounting for the risks associated with such innovation. Specifically, the focus on the tourism sector was chosen due to its strategic significance and strong support from previous studies highlighting the importance of sustainability practices within tourism organizations (Burlea-Schiopoiu et al., 2022; Ren et al., 2018). Furthermore, a convenience sampling technique was employed to investigate the proposed sustainable performance model.

The respondents in this study consisted of managers and employees from BUMDes operating in the tourism sector across Banten Province, Indonesia. A total of 440 questionnaires were distributed to these organizations, of which 400 completed questionnaires containing valid and complete information were returned by respondents. This resulted in a response rate of approximately 90%. Consequently, the final sample comprised 400 tourism service providers aged between 20 and 44 years or older who participated in this empirical investigation.

Survey data indicate that the respondents consisted of 244 males (61%) and 156 females (39%). Additionally, this study specifically targeted

employees working in BUMDes with professional experience ranging from three to eight years or more. A comprehensive summary of the demographic characteristics of the participants is presented in Table 1.

Data collection was conducted using a convenience sampling technique among tourism-sector BUMDes operating in Banten Province. The data were gathered through direct visits to BUMDes business units, during which the researchers explained the purpose of the study to the respondents. Subsequently, respondents were asked to complete a questionnaire containing demographic information as well as measurement items related to the study variables. The entire data collection process was conducted over a period of 78 days.

The research questionnaire consisted of two sections: respondent demographic information and items measuring Green Human Resource Management (GHRM) practices, green innovation, risk management, and sustainable performance in tourism-sector BUMDes. The questionnaire was administered online using Google Forms.

To ensure the reliability and validity of the study, the measurement instruments were adapted from validated scales used in previous studies and measured using a five-point Likert scale (1 = strongly disagree to 5 = strongly agree). GHRM practices were operationalized through three dimensions: green recruitment, green training, and green performance appraisal. Green innovation and risk management were measured using several standardized items, while sustainable performance was measured through three dimensions: social, economic, and environmental performance. The detailed measurement items are presented in the following table.

Table 1. Participant specifications (n = 400).

Demographics	<i>n</i>	Percentage (%)
Biological sex		
Male	244	61%,
Female	156	39%
Age		
20–28 years	121	30%
29–36 years	213	53%
37–44 years or above	66	17%
Occupational position		

Manager	112	28%
Employee	288	72%
Professional experience		
3–5 years	141	35%
6 years or above	259	65%
Regency work area		
Kabupaten Lebak	122	31%
Kabupaten Pandeglang	64	16%
Kabupaten Serang	98	25%
Kabupaten Tangerang	116	29%

ANALYSIS AND RESULTS

Partial Least Squares Structural Equation Modeling (PLS-SEM) was employed in this study to evaluate the proposed sustainable performance model using the statistical software SmartPLS. This statistical approach is widely used to estimate complex relationships among independent, mediating, moderating, and dependent variables (Farrukh et al., 2023; Farrukh et al., 2024a; Farrukh et al., 2024b).

PLS-SEM is particularly appropriate for this study because it enables the analysis of complex models involving multiple mediation and moderation effects (Hair et al., 2020). Specifically, the PLS-SEM procedure follows a two-stage modeling approach to evaluate the measurement model and the structural model (Anderson & Gerbing, 1988; Farrukh et al., 2024a; Farrukh et al., 2024b).

First, the measurement model—an essential parameter in this study—was validated using the PLS-SEM approach. Confirmatory Factor Analysis (CFA) was conducted to examine the constructs and assess convergent validity. In addition, internal consistency reliability, discriminant validity, and overall model adequacy were evaluated within the measurement structure (Sarstedt et al., 2014).

Table 2. Factor analysis of constructs.

Constructs	Items	FL	α	CR	AVE	VIF
GHRM practices			0.956	0.963	0.741	
Green hiring	GH1	0.837				1.241
	GH2	0.844				2.359
	GH3	0.835				2.545
Green training	GT1	0.942				2.275
	GT2	0.880				1.217
	GT3	0.860				2.561
Green performance assessment	GPA1	0.879				1.781
	GPA2	0.848				2.890
	GPA3	0.816				2.661
Risk management (RM)			0.950	0.962	0.838	
	RM1	0.948				3.266
	RM2	0.923				2.439
	RM3	0.968				1.842
	RM4	0.964				2.274
	RM5	0.758				2.836
Green innovation (GI)			0.948	0.958	0.741	
	GI1	0.881				2.589
	GI2	0.884				1.416
	GI3	0.835				2.493
	GI4	0.907				2.589
	GI5	0.925				1.516
	GI6	0.910				2.892
Sustainable performance			0.958	0.964	0.690	
Social performance	SP1	0.848				1.417
	SP2	0.864				2.655
	SP3	0.885				2.741
	SP4	0.799				1.693
Economic performance	EP1	0.871				2.155
	EP2	0.706				2.561
	EP3	0.866				1.557

Environmental performance	EP4	0.850	1.411
	ENP1	0.914	2.881
	ENP2	0.795	1.778
	ENP3	0.784	2.081
	ENP4	0.759	2.591

Note(s): FL: Factor loading; α : Cronbach's alpha; VIF: Variance inflation factor; CR: Composite reliability; AVE: Average variance extracted.

The PLS-SEM algorithm was further applied to assess construct validity. Discriminant validity ensures that each construct is empirically distinct from other constructs within the model (Fornell & Bookstein, 1982). This validity was evaluated using the Fornell–Larcker criterion, which compares the square root of the AVE of each construct with its correlations with other constructs.

As presented in Table 3, the square root of the AVE for each latent variable is greater than the correlations with other variables. These results confirm that the model satisfies the discriminant validity requirement.

Structure model

To test the proposed hypotheses, the structural model was assessed using a bootstrapping

procedure with 5,000 resamples to obtain estimates of the population mean (M), standard deviation (SD), path coefficient (β), t-values, and p-values for determining statistical significance (Shahzad, Xu, & Baheer, 2024; Zhang et al., 2024).

The coefficient of determination (R^2) was also examined to evaluate the explanatory power of the independent variables on the dependent constructs (Martins, Shahzad, & Xu, 2023). The results show that the R^2 value for green innovation is 0.271, while the R^2 value for sustainable performance is 0.274, indicating moderate explanatory power of the model. A visual representation of the estimated model is presented in Figure 2.

Table 3. Discriminant validity.

Variables	1	2	3	4	5
GHRMP	0.861				
GI	0.386	0.891			
Moderating effect of RM	-0.133	0.181	1.000		
RM	0.296	0.380	0.044	0.916	
SP	0.396	0.469	0.109	0.786	0.830

Note(s): GHRMP: Green human resource management practices; GI: Green innovation; RM: Risk management; SP: Sustainable performance.

Table 4. Summary of structure model.

Path	β -values	Mean	SD	t-values	p-values	Decision
Direct effect						
GHRMP $\rightarrow$ SP (H1)	0.252	0.249	0.049	5.164	0.000	Supported
GHRMP $\rightarrow$ GI (H2)	0.334	0.339	0.047	7.084	0.000	Supported
GI $\rightarrow$ SP (H3)	0.372	0.375	0.043	8.707	0.000	Supported
RM $\rightarrow$ GI (H5)	0.272	0.269	0.051	5.321	0.000	Supported
Mediation effect						
GHRMP $\rightarrow$ GI $\rightarrow$ SP (H4)	0.124	0.127	0.020	6.092	0.000	Supported
Moderation effect						
RM $\rightarrow$ GI (H6)	0.195	0.200	0.043	4.560	0.000	Supported

Note(s): GHRMP: Green human resource management practices; GI: Green innovation; RM: Risk management; SP: Sustainable performance.

The hypothesis testing results based on Structural Equation Modeling are summarized in Table 4, which reports the path coefficients (β), t-values, and p-values. The first hypothesis (H1)

proposed that Green Human Resource Management (GHRM) practices positively influence the sustainable performance of tourism-sector BUMDes. The results indicate a significant positive

relationship ($\beta = 0.252$; $t = 5.164$; $p < 0.05$). Therefore, H1 is supported. This finding suggests that GHRM practices contribute positively to sustainable performance by fostering environmentally oriented work behaviors within organizations. This result is consistent with previous studies emphasizing the role of GHRM in enhancing sustainable organizational outcomes (Ahmad, 2015; Malik et al., 2021).

The results for H2 show that GHRM practices are positively associated with green innovation in tourism-sector BUMDes. As shown in Table 4, the relationship is statistically significant ($\beta = 0.334$; $t = 7.084$; $p < 0.05$). Thus, H2 is supported. This finding indicates that stronger implementation of GHRM practices—such as environmental training programs, employee participation in green initiatives, and sustainability-oriented reward systems—can significantly enhance the development of green innovation in tourism management, including sustainable destination management, waste reduction initiatives, and environmentally friendly tourism products.

The testing of H3 indicates that green innovation positively influences the sustainable performance of tourism-sector BUMDes. The empirical results confirm a significant relationship ($\beta = 0.372$; $t = 8.707$; $p < 0.05$). Hence, H3 is supported. This finding suggests that the implementation of green innovation—such as conservation-based destination management, energy efficiency initiatives, and environmentally responsible tourism products—contributes significantly to improved economic, environmental, and social performance within village-based tourism enterprises.

The study also hypothesized that green innovation mediates the relationship between GHRM practices and sustainable performance (H4). The mediation analysis results confirm a significant indirect effect ($\beta = 0.124$; $t = 6.092$; $p < 0.05$), supporting H4. This finding implies that GHRM practices not only influence sustainable performance directly but also enhance it indirectly through the development of green innovation.

These results align with previous research highlighting the strategic integration of GHRM and green innovation in achieving sustainable organizational outcomes (Aftab et al., 2022; Munawar et al., 2022).

Furthermore, H5 proposed that risk management positively influences green innovation in tourism-sector BUMDes. The results reveal a significant positive relationship ($\beta = 0.272$; $t = 5.321$; $p < 0.05$), confirming H5. This finding suggests that effective risk management—such as environmental risk mitigation, operational risk control in tourism destinations, and anticipation of socio-economic risks—enhances the ability of BUMDes to systematically develop green innovation initiatives. This result supports prior studies emphasizing the role of risk management in fostering innovation and organizational sustainability (Jun & Rowley, 2014; Lee, 2018).

Finally, H6 proposed that risk management positively moderates the relationship between GHRM practices and green innovation. The moderation analysis reveals a significant interaction effect ($\beta = 0.195$; $t = 4.560$; $p < 0.05$), supporting H6. This finding indicates that when tourism-sector BUMDes implement effective risk management systems, the positive influence of GHRM practices on green innovation becomes stronger, thereby contributing more significantly to sustainable performance outcomes.

Overall, the findings suggest that the sustainable performance of tourism-sector BUMDes is not solely determined by the implementation of GHRM practices but also depends on the organization's ability to manage risks and develop green innovation in an integrated manner.

CONCLUSION

This empirical study promotes the broader implementation of Green Human Resource Management (GHRM) practices by examining sustainable performance through the mediating role of green innovation in tourism-sector Village-Owned Enterprises (BUMDes). The study also analyzes the moderating role of risk management in

the relationship between GHRM practices and green innovation. The results support all proposed hypotheses, indicating that GHRM practices significantly influence the sustainable performance of tourism-sector BUMDes, with green innovation acting as a mediating variable and risk management serving as a moderating variable.

The Ability–Motivation–Opportunity (AMO) theory and Resource Dependence Theory (RDT) further strengthen the research model by explaining that GHRM practices enable organizations to develop environmentally responsible systems and enhance sustainable performance by improving the abilities, motivation, and opportunities of BUMDes managers and employees.

This study contributes to narrowing the gap between theory and practice in the field of green human resource management, particularly within the context of village-based organizations. The findings provide empirical evidence that supports the role of GHRM in improving environmental performance and promoting sustainable rural tourism development. In particular, the adoption of environmentally friendly technologies and conservation-based innovations has become increasingly important in the management of village tourism destinations.

Therefore, the results encourage tourism-sector BUMDes to strengthen GHRM practices and adopt green innovation initiatives in order to maximize long-term sustainable performance while ensuring environmental protection and improving the welfare of rural communities. In addition, the findings highlight that the integration of green innovation and effective risk management significantly enhances sustainable organizational performance.

From a practical perspective, this study provides strategic insights for BUMDes managers, local governments, and policymakers in designing sustainable, competitive, and environmentally oriented village tourism development strategies. The practical implications emphasize the importance of increasing investment in green practices, enabling BUMDes to obtain optimal

economic, social, and environmental benefits from their sustainability initiatives.

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